

### Membership Virtual Event July 13, 2022

### Board Basics: Regulatory Operations, Part 1



### Announcements & Reminders

#### **Annual Meeting**

October 18-20, Charlotte, NC

- Registration is Now Open
- Resolutions/Bylaw Amendments due July 20
- Nominations due August 17
- <u>https://www.fsmtb.org/member-</u> <u>boardsagencies/member-services/annual-</u> <u>meeting/2022-annual-meeting/</u>

#### **IMpact Stakeholder Review**

Interstate Massage Compact

- Register for weekly review sessions Tuesdays @ 2pm ET
- Provide input via a survey
- <u>https://www.fsmtb.org/member-boardsagencies/impact/</u>



# **Technology Courtesies**

- Please confirm your screen name and identify your state/jurisdiction
- Please mute your microphone unless speaking
- Please "raise hand" to speak or type your question/comment in the chat
- Recording the session for internal use only





### Board Basics: Regulatory Operations, Part 1

#### Presenter: Dale J. Atkinson, Esq., The Atkinson Firm *Outside General Counsel to the FSMTB*

### Welcome

# Thank you, regulators!!



### Are you out there?

Type in the chat how you are feeling...what number are you?. On a scale of memes, how are you feeling?



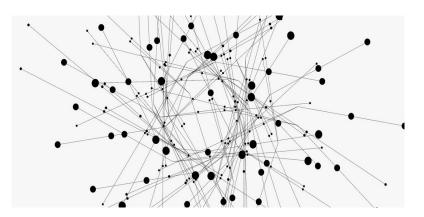


# Soup to nuts approach to today's topic





# Type in the chat: Is your Board generative or operational?







Role of Government Role of Board Role of Board Member Role of Board Staff Role of FSMTB

### Understand your role.





### Role of Government





### Role of Board





### Role of Board Member





### Role of Board Staff





### Role of FSMTB





# Healthy respect for states' rights

# TENTH Amendment

The powers not delegated to the United States by the Constitution, nor prohibited by it to the States, are reserved to the States respectively, or to the people.

PEPT09





# How do you know? How is it measured?



# How <u>effective</u> is the Board? Type in the chat, 1 to 10 (1 being low and 10 being high)



### Unmute and tell us how such is measured



# How <u>efficient</u> is the Board? Type in the chat, 1 to 10 (1 being low and 10 being high)



### Unmute and tell us how such is measured



### Board meetings

### Unmute and tell us about a typical board agenda



# **Board meetings**

### Unmute and tell us about a typical board agenda

**FSMTB** Data management Applications Renewals Complaints Investigations Hearings CE Legislation Rulemaking Personnel Internal relationships **External relationships** Media Strategic planning Generative thinking Long range planning



# Communications

#### Internal

Board Chair to Board Board Chair to Board members Board members to board members Staff to Board members Board to other boards, intra-state

#### External

- Board to FSMTB
- Board to board., inter-state
- Board to academia
- Board to trade
- Board to media



### Questions that may wished to be asked...

- 1. How often does the Board meet?
- 2. How long is each meeting?
- 3. Are Board members prepared?
- 4. Is staff prepared?
- 5. Who attends the meeting?
- 6. Who makes up the agenda?
- 7. What do the minutes say?
- 8. Would I be "proud" of how the Board conducts its meeting?
- 9. What data is read into the record for each meeting?
- 10. How does the Board communicate between Board meetings?
- 11. How does staff communicate between Board meetings?
- 12. How is the role between Executive Director and Board Chair?
- 13. How does the Board website read?
- 14. Is the website up to date?
- 15. Does the Board/staff communicate with other Boards intrastate?
- 16. Does the Board fully understand FSMTB?
- 17. Does the Board participate in FSMTB?
- 18. Does the Board communicate with the legislature?
- 19. Does the Board communicate with the media?
- 20. Does the Board communicate with the Executive Branch?
- 21. Have you read the practice act?
- 22. Have you read the rules/regulations?
- 23. Have you reviewed your applications for licensure and renewal?

KEEP CALM I'M JUST GETTING WARMED UP



QUESTIONS

20

### **Primary Source Documents**

What is a primary source document? Where is it defined? Who decides what documents will be accepted and not?



# Primary Source Documents

What is a primary source document? Where is it defined?

Who decides what documents will be accepted and not?

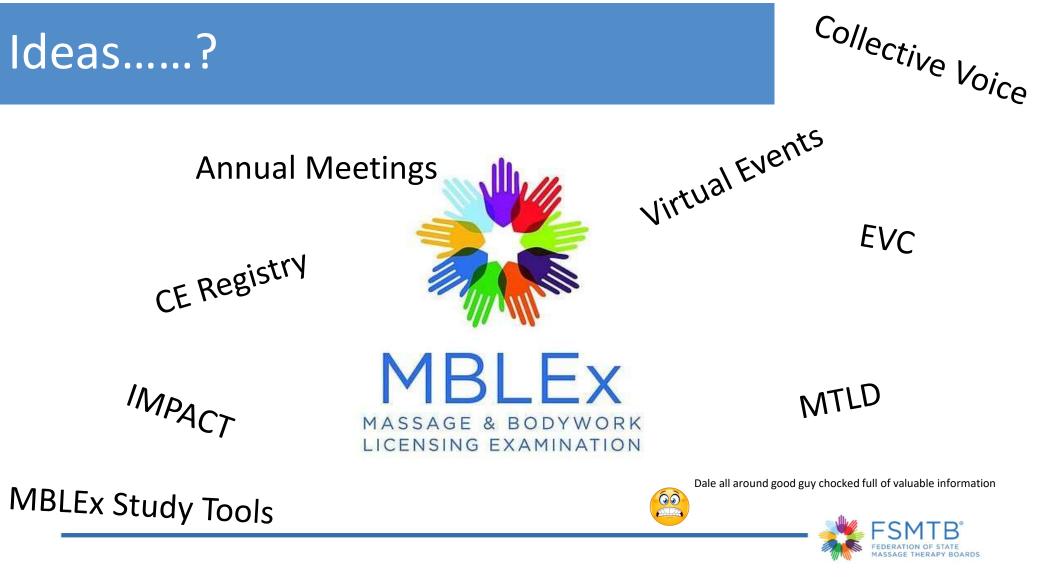




## Examples.....

Collective Voice





### Someone ask a question!





# Delegation

# Legislature to Board via statute Board to FSMTB via rule/regulation Board to staff via policy





# Delegation

# Staff *obligations* between Board meetings Staff *authority* between Board meetings





# Applications & Renewals

### Only ask for what information you need. Bifurcate your applications for licensure and renewal.



# **Continuing Education**

Providers Programs Contact hours Synchronous Asynchronous



# Enforcement

Complaints Initial review and determinations Investigations Negotiations Administrative prosecutions Final orders Publications Post order enforcement





### Governance Structure

Stand alone Composite Departmentalized



# Strategic Planning

### Periodic strategic planning!!

The Massage Therapy Board oversees the practice of individuals who use the title of massage therapists, or otherwise represent themselves to be massage therapist, and massage therapy schools. Massage therapy is a health care service that treats soft body tissue for therapeutic purposes, primarily for comfort and relief of pain. Massage therapy does not include the diagnosis or treatment of illness or disease. The Board ensures professionals in this industry are qualified by setting educational and continued educational standards

The Florida Board of Massage Therapy was legislatively established to ensure that every Massage Therapist practicing in this state and every Massage Establishment meet minimum requirements for safe practice. The Florida Board of Massage **Therapy** is responsible for the licensure, monitoring and education of Massage Therapy professionals to assure competency and safety to practice in their service to the people of Florida.

Its mission is to safeguard the health, safety, and welfare of Tennesseans by requiring those who practice the profession of massage therapy within this state be qualified



### Take Home Points

Become efficient in matters that you can control Assess your effectiveness Assess your efficiencies Strategic plan Be generative where possible Delegate to staff (within authority) Everyone understands roles





### **Questions?**

### **Comments?**

### **Thoughts?**

(Recording will now be stopped)

# fsmtb.org | 913.681.0380





# Next month's topic:

### Beyond Board Basics: Regulatory Operations, Part 2

Wednesday, August 10, 2022



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# Thank You!

Evaluation will be sent out via SurveyMonkey-check your spam.

We welcome your feedback.

